Forecasting of Post-Graduate Students' Late Dropout Based on the Optimal Probability Threshold Adjustment Technique for Imbalanced Data

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Abstract-Overcoming the predominant analogical models in face-toface education takes on a special connotation within the e-learning field. The present research contributed in reducing this gap through the development of a predictive model regarding the dropping out of online graduate studies from two universities in the Ibero-American region, using machine learning tools for decision making. In this sense, unlike what happens in a face-to-face approach, the significant variables were identified only with the academic setting in general, and timeliness in particular, excluding the socio-demographic aspects of a student. In line with the Institution's strategy, priority was given to sensitivity or recall, and to adopting the seldom used but effective technique of optimal probability threshold adjustment as opposed to other traditional techniques for processing unbalanced data. In this context, the classifier optimizations were: Logistic Regression, Random Forests and Neural Networks, together with different techniques, attributes, and resampling algorithms (SMOTE, SMOTE SVM, ADASYN and Hyperparameters), provided thresholds between 0.454 and 0.669, sufficiently valid to reach a recall value of 0.75 for the Neural Network classifier with SMOTE SVM, followed by Logistic Regression with SMOTE SVM (0.67), and Random Forests with Hyperparameters (0.6). Likewise, with an optimal threshold of 0.427, the robustness of Random Forests for unbalanced classes was demonstrated by achieving metrics very similar to those obtained by consensus of the three previous models (threshold = 0.463). Lastly, this research paper will hopefully contribute in boosting the application of this simple but powerful technique, which is highly underestimated with respect to data resampling techniques for unbalanced classes.

Keywords—optimal likelihood threshold, imbalanced data, student dropout prediction, resample techniques, distance learning courses

1 Introduction

1.1 Dropout from distance university studies

At present, the development of e-learning is a major challenge for educational institutions globally [1]. The lack of knowledge of the methodology involved in e-learning and the digital divide represent two major challenges in the educational field since not all students feel comfortable with virtual procedures, nor do they have equal opportunities in access to technologies [2].

The digital transformation in the university environment is characterized by a progressive increase in the number of students starting online programs. However, in parallel, this upward growth has been accompanied by high dropout and dissatisfaction rates among students [3] that, in some cases, have reached 50% [4] compared to studies on a face-to-face campus [5], [6].

These shortcomings are even more pronounced in massive open online courses (MOOCs), usually free of charge, and which can reach dropout rates above 80% [7].

This fact implies that, nowadays, despite the growing popularity of *online* programs, "retaining students has become a problematic issue" [8], and therefore defining tools for dropout prediction has become essential [9].

Traditionally, graduation and dropout rates in university studies have been considered as a measure of effectiveness, affecting the reputation of educational institutions [10], [11]. In many cases, there is international consensus in considering these indicators as an index of quality [12], which can condition grants and funds from governments, for example, in the USA [12], [13].

The possible causes of dropping out of university studies are complex in nature and involve psychological, social, economic, organizational, and interaction aspects between the environment and the student [14], so sometimes prediction models tend to consider a subset of attributes, which provide a biased idea of the real factors involved in dropout cases [15].

According to its duration, dropping out of university studies can be temporary (*stopout*) or definitive (*dropout*). The boundaries between the two are blurred since sometimes the interruption of studies takes place against a background of commitment to return or reintegration, which can be affected by different circumstances (personal, family, economic...), resulting in a definitive dropout. Conversely, although less likely, an abandonment that is presented as definitive could become temporary if the student later resumes his or her university studies.

Another form of classification is that which refers to individual behavior in which desertion can occur either for academic reasons or voluntarily. In the first case, the student drops out because he/she has not met the academic requirements of the program; on the other hand, voluntary desertion responds to a deliberate act on the part of the student.

A third form of classification refers to the moment at which dropout occurs, distinguishing between initial, early, and late dropout [16]. Some authors also include early dropout to refer to students who, having been accepted by the university, do not enroll [17].

Table 1 summarizes the classification of the forms of university dropout.

Ranking	Attribute or Characteristic
Duration	Temporary (stopout)
	Definitive (dropout)
Individual behavior	Academic reasons
	Voluntarily
Moment [16], [17]	Initial
	Early
	Late
	Premature

Table 1. Classification of the forms of university dropout

Rovai [13] defines persistence as "the behavior of continuing action despite the presence of obstacles." Thus, understood, persistence has a positive connotation since it emphasizes the action of the educational institution as the guarantor of the student's continuity, while dropout focuses on the individual subject who performs the action of abandoning.

As illustrated in Figure 1, the context of this research article referred to voluntary and late definitive abandonment during the development stage of the Master's Final Project (MFP), i.e., that which occurs in the last phase of the study program.





Note: The stages that, in one way or another, will be taken into account in this research article are shown in dashed lines. Adapted from <u>http://www.agilemodeling.com/images/models/</u>

1.2 Statistical analysis vs. Machine learning

Statistical analysis has served for years to study relationships between different variables, validate models, and identify trends in demographic distribution and attributes of the college dropout rate from data extracted from questionnaires, interview transcripts, and other texts [18], [19].

However, these theoretical research methods that, on the one hand, help to identify new predictor variables [18]; present, on the other hand, no few limitations, given their lack of generalization to other institutional contexts and their difficulty of large-scale administration [20].

According to [21], [22], the limitations of using this type of techniques lie in the assumptions required for their application (for example, meeting the criterion of normality of the data) and the difficulties in interpreting and transferring the results of the relationships between variables to the educational community, due to their specificity and the use of technical terms only within the reach of a specialized audience.

In this same context, as it constitutes a reference for a large number of authors [14], it is necessary to mention the model of Vincent Tinto [23]. This model is important for two reasons: firstly, because of the analogy it establishes between the characteristics, expectations, and individual motivations of suicidal behavior and dropout; and, secondly, because of the cost-benefit analysis it performs between the decision to drop out and the decision to persist in studies.

Precisely, interpretability is fundamental in this area since the problem is not so much predicting as preventing dropout. If the characteristics of students and the drivers of learning cannot be explained, effective prevention strategies cannot be prescribed. Without knowing the risk factors, educators cannot tailor their programs or intervene in a personalized way [24].

The diversity of courses, instructional designs, and online platforms, limit the application of conventional statistics to specific learning platforms; therefore, it is essential to create predictive and flexible models that can be adapted to different learning environments [25].

Machine learning (ML), on the other hand, is a more recent field that emphasizes predictive models rather than making inferences about a population from a sample. This represents a number of advantages over conventional forms of statistical analysis [26]. However, the boundaries between statistics and machine learning are very blurred and the topics tend to overlap more and more [27].

Some examples that are topical in Machine Learning, but had their origin in statistics, are correlational analysis [28], [29], logistic, linear and multivariate regression [30], [31], and analysis of variance [32], among others.

As will be seen below, classifiers and, in particular, machine learning, although they require the fulfillment of some conditions, do not need to start from assumptions about the structure of the data, which allows the elaboration of complex nonlinear models with a higher degree of interpretability than statistical models [21].

On the other hand, they analyze the information routinely collected in the databases of educational institutions, complementing the traditional method based on surveys and interviews. In this sense, the institutional repository as a source of data has been gaining more and more prominence in studies on dropout, which has been favored by technological development and the cheapening of information storage devices, which has led public and private organizations to significantly increase the amount of digital information recorded on their users or customers [28].

According to Andrade [33], distance education generates a large amount of data that can serve as raw material for research due to the high level of digital mediation, "[...] a large part of this data has not been analyzed, which constitutes an important gap for conducting research." It is, therefore, "an unprecedented opportunity for data analytics and *machine learning* (ML) to advance the state of the art" [34].

In this way, both research techniques—the traditional one, based on interviews and surveys, and data analytics, based on the institutional repository—can complement and help each other and, thus, lead to new theories or to an improvement of the existing ones [35].

1.3 Background of educational data mining applied to distance learning dropouts

The increase in the amount of data, technological advances, and the development of analysis tools have meant that in recent years the use of analytical methods and, in particular, data mining [36], [37], has experienced exponential growth as a means of transforming data into information in areas such as marketing, security, and the financial and health sectors, among others.

The challenge is to "develop systems that provide, not only early and accurate alerts but also a justification and explanation of the reasoning behind the decision," making decision-making understandable to people [24].

In reference to the field of education, mining large datasets has been applied to both face-to-face and *online* teaching to discover unnoticed patterns of behavior in students, extract findings, and find unanticipated relationships between attributes [38].

So much so that Learning Analytics (LA) has become one of the main emerging fields of research for quality improvement in education, introducing analytical methods such as artificial intelligence [39], and which seek to identify valid, useful, and novel patterns of behavior.

It is in this context that machine learning, a new paradigm integral to data mining techniques, such as statistics and artificial intelligence come into play [40]. Among other functions, it allows the development of a predictive model with a large amount of data, which can result in a numerical value (regression) or label a category of data (classification).

Depending on the type of output and treatment approach, machine learning can be presented with examples of inputs and observed outputs (labels), where the objective is that the model trains with this data set and learns to define a general rule that assigns the appropriate output label to a new value [41]. This type of classification, called supervised learning, is the one addressed in this research article.

The literature consulted describes other educational objectives that use these same techniques for classification and that refer, for example, to diagnosing a given teaching strategy, evaluating the quality of a teaching material or discovering students' personal preferences, among others [37]. Consequently, it is urgent that universities adopt these techniques wherever possible [42].

Starting in 2014, the number of papers related to college dropout grew significantly [43]. Until then, most of the research using machine learning techniques had focused on predicting students' grades or their persistence in (mostly *online*) courses [21]. In this context, a research paper conducted in 2019 by teachers at Roma Tre University, on the prediction of dropout in university studies, concluded that the most used classifiers were in this order: Decision Tree (DT), Bayesian Classifiers (NBC), Neural Networks (NN), Logistic Regression (LR), Support Vector Machines (SVM), Miscellanea Algorithms, and K-Nearest Neighbors (KNN) [43].

Table 2 shows some references that use machine learning methodologies to predict college dropout.

Classifier	References		
Random Forest	[44]–[48]		
Bayesian Classification (Naive Bayes)	[49], [50]		
Neural Network	[51]–[54]		
Logistic Regression	[51], [55]–[58]		

 Table 2. Research that has made inroads into university dropout using machine learning techniques

Note: Own elaboration based on [43], [59].

1.4 The problem of imbalanced classes

Information takes on an exponential character when it comes to studies in a virtual learning environment. In this context, the recording of information is not only referred to the demographic, economic, social, and academic determinants of students (*Educational Data Mining*, EDM), which can be used to find relationships between variables [60], but the Institution also has a massive accumulation of data related to various academic and administrative processes.

In this context, it is common to find problems of classification of the variable to be predicted, where there is a class described as majority or negative, which agglutinates a large proportion of the data, and another minority or positive class, scarcely represented in terms of information, and which usually constitutes the class of interest.

Working with imbalanced data in relation to machine learning is a problem of growing interest [61] since in these cases algorithms tend to classify all observations as instances of the majority class [62], which results in low recall for the class of interest [63] and can lead to errors and poor generalization of the model's behavior.

The most favorable solution is to extend data collection; however, this is not always possible, so one or more of the following combined techniques must be used (Table 3):

- Resampling: a uniform distribution between classes is achieved by altering the data distribution of the model. This technique has the disadvantage that it can introduce examples of the minority class in the majority class and cause, in practice, problems of overfitting or underfitting, which could invalidate the model.
- Hyperparameter penalty: a higher weight is given to the minority class to the detriment of the majority class. It does not alter the data distribution of the model.
- Optimal probability threshold setting: a fair probability of occurrence is assigned. It does not alter the data distribution of the model.

Approach	Те	echnique	Method	References
Resampled Models (alter data	Under- sampling	Random Under- SamplingRandom elimination of instances of the majority class. No replacement.(RUS-I)		[64]–[66]
distribution)		Tomek Links	Only instances of the majority class that are redundant or very close to instances of the minority class are eliminated.	[67]–[69]
	Over- sampling	SMOTE	Based on the K-Nearest-Neighbors classifier. Synthesis of new instances by random selection of nearest neighbors and interpolation within the minority class.	[64], [70]–[73]
SMOTH		SMOTE SVM	Synthesis of new instances within the minority class, based on the creation of a classification hyperplane of two or more categories.	[74]–[76]
		ADASYN	Synthesis of new instances within the minority class, based on the density distribution of the data.	[77], [78]
	Hybrid methods	SMOTE-Tomek Links	Tomek's links apply to oversampled minority class samples made by SMOTE.	[79], [80]
Base ModelsPenalty for hyperparameters(do not alterthe data		hyperparameters	Search for hyperparameters that improve the efficiency of the model by favoring the minority class.	[81]–[83]
distribution)	Setting the prediction j threshold	optimal probability	Search for an optimal prediction probability threshold, in an imbalanced data scenario, where the default threshold of .5 is not adequate.	[63], [84]–[87]

Table 3. Some imbalanced data processing techniques and associated references

As can be seen, most of the literature found in this research refers to the use of resampling techniques to deal with imbalanced data. Unlike those, the adjustment of an optimal prediction probability threshold has hardly been addressed by researchers, despite being equally a valid and efficient alternative [63], [86]. In this sense, no study referring to college dropout has been found that has been addressed under this perspective.

1.5 Research design

The objective of this research article was to contrast the benefits of the optimal probability threshold adjustment technique, with other non-balanced data processing techniques, in its application to the prediction of late dropout from distance learning graduate studies.

Thus, once the problem and objective were stated, the research question was as follows:

• Is it possible to obtain equivalent metrics when comparing optimized base models with a prediction probability threshold, with other complex models, consensual from different classifiers?

An attempt was also made to answer the following research sub-questions:

- What variables have a determining influence on late dropout from university studies?
- Can we contribute to the development of early prevention measures aimed at avoiding student dropout during the final phase of their postgraduate distance learning studies?
- Is it appropriate to use the default probability threshold for imbalanced data?
- Is it possible to use the dropout prediction probability threshold adjustment technique in conjunction with other resampling techniques such as SMOTE, for example?

The guidelines for this research are shown in Table 4.

Unit of analysis:	3 base models—Logistic Regression, Random Forest, and Neural Network-, optimized with varying prediction probability thresholds, and in combination with techniques for the treatment of non-balanced data. Application to the late dropout of postgraduate university studies at Universidad Europea del Atlántico, UNEATLANTICO (Spain) and UNINI-MX (Mexico) during the 2013–2019 period.		
Dependent variable:	Academic Status (MFP stage)		
	$\overline{\Box}$		
Values of the dependent	Majority class: Finishes		
variable:	Minority class or class of interest: Dropout		
Independent variables	Demographic and personal variables		
of the student:	General academic variables		
	Academic variables related to the MFP		
	Academic variable of completion/dropout		
Observation unit:	What is the source of the data on late college completion or dropout?		
	\square		
	Institutional repository database consisting of 12,370 students, belonging to 34 different graduate programs.		

Table 4. Research design

Note: Adapted from [88], [89].

Thus, the article was structured in different parts. In the Introduction, a theoretical approach was made to the abandonment of distance university studies, the role of traditional statistics, and how it complements artificial intelligence in its analysis. In this sense, the background involving data mining and machine learning served as a preamble to the processing techniques for imbalanced data and classifiers, whose objective was to provide a set of metrics and graphs to agree on an optimal prediction probability threshold, which was contrasted with the base models to observe similarities and differences. Finally, the discussion section was followed by the conclusions, including the results and their interpretation.

Finally, it is worth mentioning that during the course of this research, studies with notable shortcomings on the issue of school dropout were found. In this context, [90] found studies that either obviated class imbalance, relied on metrics such as accuracy, or drew their conclusions based on one of the worst rated classifiers for imbalanced data scenarios, such as Logistic Regression.

Despite the fact that, at the present time and at this level, no references have been found on the adjustment of the optimal threshold of probability of predicting late dropout from university studies, we have tried as far as possible to contrast and handle the information with the rigor required by research of this type.

2 Materials and methods

2.1 Introduction

In order to meet the objectives and answer the research questions, we evaluated the ability of three classifiers (Logistic Regression, Random Forest, and Neural Network) to predict the correct class—dropout or completion—from a set of student characteristics, in combination with different resampling techniques (RUS, SMOTE, SMOTE SVM, ADASYN), hyperparameter penalization, and adjustment of the optimal dropout prediction probability threshold.

Broadly speaking, after data processing, the following steps consisted of training the model using the stratified cross-validation technique with data resampling techniques, finding the prediction probabilities for minority classes, ranking these probabilities using an iterative process based on a range of thresholds from 0 to 1 with one step $\varepsilon = .001$, determination of the (optimal) threshold value that maximizes the f1-Score metric [85], validation of the model with the obtained threshold value, determination of metrics, establishment of a consensus among the three best models that represented the decrease in the false negative rate, and finally, determination of a consensus threshold to contrast similarities and differences with the fitted base models.

The study responded, therefore, to a descriptive and relational methodology, with a quantitative, non-experimental, transactional approach, because no hypotheses were proposed and no variables were manipulated, but "[...] data were measured, evaluated or collected on various aspects, dimensions or components of the phenomenon to be investigated [in their natural work environment and in a single time]" [91], [92].

2.2 **Population and sample**

The study population was constituted in December 2020, from a total of 12,370 students enrolled jointly from the European Atlantic University of Santander (Spain) and the International Ibero-American University (UNINI-MX), belonging to 34 different postgraduate programs taught in online mode between the years 2013 to 2019 and in the beginning phase of the MFP.

After eliminating duplicate records and those corresponding to unavailable data (n/a), the final sample consisted of 10,934 students.

For this sample, a total of 12 independent characteristics were selected from the institutional repository, in addition to the binary dependent variable corresponding to the situation of late dropout at the stage of the MFP or completion of university studies by the students.

2.3 Matrix of characteristic variables

Based on their intrinsic nature and interaction with the environment, the characteristic variables used in this research article were classified as shown in Table 5.

Type of Variable	Concept	Features	Operational Definition
Independent	Demographic and personal	Age	Numerical variable indicating the age (in years) of entry into the program
	variables	Genre	Binary variable that indicates whether the student is male or female
		Origin	Qualitative variable indicating the geographic location of the student
		Employment status	Binary variable indicating whether the person is active in the labor market or unemployed at the time of enrollment
		Level of education	Binary variable indicating the highest level of studies completed when enrolled in the program (undergraduate or postgraduate) ¹
Gene acade varia	General academic	Academic department	Qualitative variable indicating the Academic Department to which the program belongs
	variables	Qualification	Binary variable indicating whether the person is enrolled in UNEATLANTICO or UNINI-MX
		Extensions	Quantitative variable that indicates the number of academic and/or contracted extensions for the extension of studies
		Reincorporation	Binary variable indicating whether or not the student, after a period of leave, has rejoined his or her program of studies during the initial stage
		Duration block of subjects	Numerical variable indicating the time elapsed (in months) from the date of enrollment in the program to the start of the MFP
	Academic variables related to the MFP	MFP duration	Numerical variable that indicates the time elapsed (in months) between the start date and the end or dropout date of the MFP
		Stability in the direction of the MFP	Binary variable that indicates whether there has been only one or more than one Director of the MFP during the development stage of the MFP
Dependent	Academic variable of completion/ dropout	Academic status	Binary variable that indicates whether the student has finished or definitively abandoned his/her university studies during the stage of development of the MFP

Table 5. Matrix of variables characteristics

Note: 'Master's or higher education is required for the variable to take the value "Postgraduate degree".

2.4 Data preparation

During data preparation, a typical situation of imbalanced data was observed, with the majority class accounting for 74.8% of the sample and the minority class for the remaining 25.2% (Figure 2).



Fig. 2. Ratio between the majority and minority classes in the sample

Subsequently, after converting the categorical qualitative variables "Origin" and "Academic Department" (dummy variables) to numerical format and deleting the original ones, we proceeded to arbitrarily eliminate one of the respective dummy variables, in order to avoid the multicollinearity trap. After this process, the total number of independent variables grouped in the characteristic's matrix "X" was 19, while the only dependent variable "Academic Status" constituted the vector "y" or target.

2.5 Division of data into training and testing

In this phase, the data from the feature matrix were divided into training (70%) and testing (30%).

Data training was performed using the stratified cross-validation technique. This process was useful to minimize the possibilities of overfitting. For the purposes of comparability, these data sets were kept unchanged in all the scenarios described below.

2.6 Selection of significant model variables

In order to reduce the dimensionality of the model without losing information, the most significant variables that were candidates to be part of the model were categorized according to their importance, using the training data of the Recursive Feature Elimination Cross-Validated (RFECV) algorithm, included in the Scikit-learn library of Python v3.10.

In this way, a total of 10 independent variables were finally determined as the most significant, which, together with the objective or target variable, were the ones that formed part of the research.

2.7 Model training

This stage consisted of several previous steps:

Selection of processing techniques for imbalanced data. The techniques employed in each scenario for the treatment of imbalanced data described in this research article were carried out by implementing the Imbalanced-learn library of Python v3.10. They consisted of one or more combinations of the following:

- 1. Increasing the sample size of the minority class (Oversampling).
- 2. Decrease in the sample size of the majority class (Undersampling).
- 3. Hybrid methods (combination of Oversampling and Undersampling techniques).
- 4. Penalty for hyperparameters adjusted by the user.
- 5. Synthetic data generation using SMOTE, SMOTE_SVM, and ADASYN.
- 6. Determination of an optimal prediction probability threshold.

It is important to mention that these techniques were applied only to the training data set since it is a common mistake to do so on the testing data as well, prior to splitting the data, thus resulting in an over-fitted and poorly generalizable model [78].

Classifier selection. As mentioned above, the classifiers described in this research article were Logistic Regression, the Random Forest algorithm, and the Neural Network of two or more hidden layers (Deep Learning).

All of them are based on minimizing-through the gradient descent technique, Newton-Raphson, etc.—a loss function during training, which calculates the crossentropy loss between the current and predicted observations [93], in order to obtain the parameters or weights that best fit the model.

In this context, binary logistic regression predicts the probability of occurrence of an event or class, conditional on a set of "n" independent variables, according to equation 1:

$$P_{i}(X) = \frac{e^{(\beta 0 + \beta 1X1 + \beta 2X2 + \dots + \beta nXn)}}{1 + e^{(\beta 0 + \beta 1X1 + \beta 2X2 + \dots + \beta nXn)}}$$
(1)

where X_i is each of the characteristics of the model and β_i the weight of each of them. As mentioned above, this probability is classified according to a threshold (δ) in two categories of the response or target variable: zero ($P(X_i) < \delta$) or one ($P(X_i) \ge \delta$).

The Random Forest classifier uses the average of a series of individual decision trees in several subsamples, to obtain the prediction of a new observation once trained. It is a technique that generally improves the result and is widely used to work with imbalanced data [94]. However, an excessive number of trees can lead to overfitting of the model [95].

Finally, the neural network classifier translates into a mathematical algorithm consisting of a series of connected processing units or neurons in which a linear

combination of the weights multiplied by the inputs is performed to subsequently determine the output based on the resulting sum, by means of a continuous, differentiable, and nonlinear activation function (sigmoid, ReLu, hyperbolic tangent...), obtaining values as close as possible to 0 and 1 at the output. Therefore, analogous to logistic regression, the ultimate goal of the neural network is to find the weights and biases that minimize the loss function.

Table 6 shows the configuration of the classifiers used in this research article.

Algorithm	Strategy	Implementation Python 3.10	
Random Forest	None	class_weight = None, n_estimators= 100, min_samples_split= 2, min_samples_leaf=1, max_features= "sqrt", max_depth= None, criterion = "gini"	
	Best Hyperparameters	class_weight= "balanced_subsample", n_estimators= 143, min_samples_split= 18, min_samples_leaf=1, max_features= "auto", max_depth= 170, criterion = "gini"	
Logistic	None	classifier = LogisticRegression (class_weight = None)	
Regression	Weight Class	classifier = LogisticRegression (class_weight = 'balanced')	
Neural Network	Dropout1	Input and first hidden layer: units (10), activation function (ReLu), input_dim=10, dropout =.1 Second hidden layer: units (10), activation function (ReLu), dropout =.1 Output layer: units = 1, activation function (sigmoid)	

Table 6. Parameters and special configurations of classifiers

Note: Dropout layers randomly set input units to 0 with a t frequency at each step during training time, which helps prevent overfitting.

Optimal probability threshold of prediction. It is a parameter that for each probability value $p(i) \in [0,1]$ assigns a discrete class label [0-end] [1-leave]. As discussed, by default, the prediction probability threshold is 0.5, such that:

$$Y_{p} = \begin{cases} 0, \ p(i) \le .5 \\ 1, \ p(i) > .5 \end{cases} \qquad p(i) \in [0,1]$$
(2)

As with the processing techniques for imbalanced data, the optimal prediction probability threshold was obtained from the training data set.

Performance indicators. The performance of a classifier is shown in the confusion matrix (Table 7).

		Predicted Class		
		0 1		
Actual Class 0		True Negative (tn)	False Positive (fp)	
	1	False Negative (fn)	True Positive (tp)	

Table 7. Confusion matrix for a binary classification model

As shown in Table 8, the confusion matrix is used to develop the model's performance evaluation metrics.

Metrics	Description
Overall Accuracy rate = $\frac{tp + tn}{tp + fp + fn + tn}$	Overall hit percentage. Not a good indicator for imbalanced data
Individual Accuracy for class $0 = \frac{tn}{tn + fn}$	Individual hit percentage per class. Can be used for imbalanced data
Individual Accuracy for class $1 = \frac{fp}{fp + tp}$	
$Sensitivity (recall) = \frac{tp}{(tp + fn)}$	Proportion of positive cases correctly identified by the classifier. Determines when false negative costs are high
$Specificity = \frac{tn}{(tn + fp)}$	Proportion of negative cases correctly identified by the classifier
$Precision = \frac{tp}{(tp + fp)}$	Model quality level. Determines when false positive costs are high
$f1 - score = 2 \cdot \frac{precision \cdot recall}{precision + recall}$	It is used to easily compare measures of precision and sensitivity in a single value. It is very useful for binary classification problems, where the study is focused on the positive class as is the case
Receiver Operating Characteristics (ROC) and Area Under Curve (AUC)	ROC is a probability curve that represents on the abscissa axis the fp rate and, on the ordinate axis, the tp rate, for different thresholds. It indicates how much the model is able to distinguish between classes. The area under the AUC curve classifies the performance. The closer AUC is to unity, the better the model distinguishes between classes
P-R (precision-recall) Curve	It allows to relate recall and precision. It is interesting that both values are as high as possible; however, the increase of one leads to the decrease of the other

Table 8. Performance evaluation metrics for a binary ranking metrics	del
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In this research article, the value of precision, recall, and f1-Score were taken as a reference to determine the generalization capacity of the models since the overall accuracy does not represent an adequate metric for working with imbalanced data [96], [97].

In imbalanced data, the objective is to increase recall without losing precision. However, as will be seen, this is contradictory since a decrease in one leads to an increase in the other and vice versa. In this sense, a choice will have to be made between increasing recall or precision, depending on the circumstances. In this context, the objective is to establish models with a balanced level of false positives and false negatives, especially in terms of reducing the rate of the latter, optimizing sensitivity (recall) over precision since, as will be seen in the results section, there is a high initial cost associated with false negatives, i.e., predicting that the student will finish when in fact he/she is dropping out of school.

From data training to setting the optimal predictive probability threshold. As illustrated in Figure 3, the training set was divided into k=3 groups for each of the classifiers. In each of the groups, k–1 parts were taken for training and 1 for testing. The process was repeated a total of k times, rotating the testing set each time. Applying the corresponding events from the testing set to the model resulted in k-matrices (10934 × 2) of $p(i) \in [0,1]$ probability, with one column for the majority class and one column for the minority class. The minority class probabilities were then averaged and ranked using an iterative method according to a range of probability thresholds (δ) between 0 and 1, with a step $\varepsilon = .001$. These binary values were compared with the observed responses of the target variable y_{train} to find the f1-Score metric, which was stored in a vector of one thousand components from which the maximum value and its threshold were chosen, corresponding to the optimum required for each particular model.



Fig. 3. Illustration (left) and Pseudocode (right) of the training stage of the models resampled by stratified cross-validation and determination of the optimal threshold of probability of predicting dropout in each case

Determination of the consensus optimal threshold of probability of dropout prediction. The consensus optimal threshold for the probability of predicting dropout was determined from the selection of the three models-one for each classifier-that maximized the recall value. In this sense, the arithmetic mean function was used to combine the prediction probabilities, which reduced the error variance in the continuous interval [0,1] and they were classified according to a range of thresholds between 0 and 1 [98], [99]. Finally, the optimal threshold corresponding to the maximum value of the f1-Score metric was found (Figure 4).





Fig. 4. Determination of the optimal consensus threshold for the probability of predicting late dropout from university studies

2.8 Model validation

Once the model was trained and the optimal probability threshold for prediction in each case was determined, it was introduced into the model and validated using test data. In this way, the confusion matrix and associated metrics were found in each case. In this context, the consensus optimal threshold for the probability of predicting dropout was implemented in the base models and the resulting metrics were compared.

3 Results

3.1 General student characteristics

Table 9 shows the nominal categorical variables and their characteristics used in this research article.

Nominal Variables	Attribute	Category	n	Percentage
Gender	0	Male	4,733	43.28%
	1	Female	6,201	56.71%
Origin	0	North America	840	7.68%
	1	Central-South America	9,296	85%
	2	Africa	446	4%
	3	Eurasia	352	3.22%
Academic Department	0	Education and FP	3,253	29.75%
	1	Company	2,968	27.14%
	2	Environment	998	9.12%
	3	Projects	1,432	13%
	4	Health	1,490	13.62%
	5	ICTs	633	5.78%
	6	Tourism	160	1.46%
Certification	1	UNEAT	7,723	70.63%
	0	UNINI-MX	3,211	29.36%
Reincorporation	1	Reinstated	4,726	43.22%
(course implementation phase)	0	Not reinstated	6,208	56.77%
Stability in the Direction	1	1 director	7,683	70.26%
of the MFP	0	More than 1 director	3,251	29.73%

Table 9. Categories and characteristics of nominal independent variables

The table shows that the proportion of women pursuing graduate degrees at both universities—UNEATLANTICO and UNINI-MX—is thirteen points higher than that of men. Likewise, students from Latin and Central America make up more than three quarters of the sample studied, and the departments of Education and Teacher Training (FP), Business and Health, in that order, have the highest acceptance. As for the University, slightly more than 70% of the population enrolled through UNEATLANTICO, while approximately 30% enrolled through UNINI-MX.

Students who returned to their studies after a period of inactivity accounted for 43.22%, while those who completed the program without leaving constituted 56.77%. Finally, 70% of the students kept the same thesis director throughout, while approximately the remaining 30% changed on at least one occasion for different reasons.

Table 10 shows the ordinal categorical independent variables and their characteristics.

Ordinal Variables	Attribute	Category	N	Percentage
Age group	0	19–29	3,422	31.3%
(years)	1	30–39	4,244	38.81%
	2	40-49	2,287	20.91%
-	3	50–59	846	7.73%
	4	60–69	128	1.17%
	5	70–79	7	.06%
Admission 0		Degree/Dip./Bachelor	10,679	97.66%
profile	1	Postgraduate	255	2.33%
Employment situation	0	Unemployed	367	3.35%
	1	With employment	10,567	96.64%

Table 10. Categories and characteristics of the ordinal independent variables

The table shows that practically 60% of the sample under study is between 30 and 49 years of age, most with a degree or diploma and a job.

The quantitative variables were grouped into categories for better understanding (Table 11).

Quantitative Variables	Category	n	Percentage
Extensions	0	2,655	24.3%
	1-4	7,388	67.57%
	5–9	828	7.57%
	10-14	58	.53%
	15–20	5	.04%
Duration block of	0–19	6,479	59.25%
subjects (months)	20–39	3,916	35.81%
	40–59	393	3.59%
	60–79	119	1.088%
	80–99	22	.20%
	100-109	2	.018%
	110–129	3	.027%
Duration of the MFP	0–9	4,049	37.03%
(months)	10–19	4,533	41.45%
	20–29	1,368	12.51%
	30–39	514	4.7%
	40	470	4.3%

Table 11. Predictor or independent variables of a quantitative nature

The table shows that only 24.3% of the sample under study did not have to request any extension of time to finish. Likewise, 59.25% took between 0 and 19 months to complete the first phase of the program prior to starting the MFP, and only 37.03% took between 0 and 9 months to finish it (or abandon it).

3.2 Correlation matrix of independent variables

Figure 5 shows the correlation matrix of the independent variables.



Fig. 5. Correlation matrix of the independent variables

Note: 0. "Certification"; 1. "Extensions"; 2. "Reincorporation"; 3. "Duration_subjects"; 4. "Duration_MFP"; 5. "Origin_Eurasia"; 6. "Origin_Latam_Centr."; 7. "Department_Education_and_FP"; 8. "Environmt_Department"; 9. "Health_Department".

It can be observed that, in general, there is no significant dependence (>.5) between the independent variables, which is very satisfactory.

3.3 Categorization of significant variables

Figure 6 (left) shows a categorization of the ten most significant variables, provided by the Recursive Feature Elimination, Cross-Validated (RFECV) algorithm. Also, the graph shows that the optimal number of variables to choose is 5 (right).



Fig. 6. Categorization of the ten most significant variables for model construction (left) and determination of the optimal number of variables (right)

Note (in order): 3. "Duration_subjects"; 4. "Duration_MFP"; 1. "Extensions"; 7. "Department_Education_ and_FP"; 2. "Reincorporation"; 0. "Certification"; 6. "Latam_Central_Origin"; 9. "Health_Department"; 8. "Environment_Department"; 5. "Origin_Eurasia".

It can be seen how the variables, "Duration_subjects"; "Duration_MFP"; "Extensions"; "Department_Education_and_FP"; "Reincorporation"; and "Certification"; in that order, explain around 90% of the late dropout from university distance learning studies. However, for the purposes of this research article, and in order to lose as little information as possible, the model of ten independent variables was selected.

3.4 Finding the optimal threshold of probability of predicting university dropout

As an example, Table 12 shows the metrics obtained by the base Logistic Regression model for a default prediction probability threshold of 0.5, for both the majority and minority classes.

	Precision	Recall	f1-Score	Support	
Majority class: 0	.79	.96	.86	2454	
Minority class: 1	.64	.24	.35	827	
Accuracy	—	—	.77	3281	
Macro avg	.72	.60	.60	3281	
Weighted avg	.75	.77	.73	3281	

 Table 12. Logistic Regression classifier metrics (baseline model)

In general, although the model seems to respond well to the predictions of the majority class, this is not the case for the minority class. This is a typical case of imbalanced data, with a high precision value in the majority class and a low recall in the minority class.

As can be seen, the overall accuracy value is 0.77. However, it is an inaccurate indicator for imbalanced data, so other more appropriate metrics such as recall or f1-Score will be used for the interpretation of the results [100].

As for the *f1-Score*, it is appropriate when there is a significant problem with false negatives (low *Recall*) and also provides a more reliable assessment of model performance for imbalanced data since, unlike overall accuracy, it takes into account the distribution of the data, although it is more difficult to interpret as it is a harmonic mean between Precision and Recall.

Henceforth, unless otherwise stated, metrics will always refer to the class of interest or minority interest.

Table 13 shows the results of the base classifier metrics after adjustment with the default prediction probability threshold.

Classifier	Default Threshold	Overall Accuracy	Precision	Recall	f1-Score	ROC/AUC
Logistic Regression baseline	.5	.77	.64	.24	.35	.59
Random Forest baseline	.5	.79	.60	.47	.53	.68
Neural Network baseline	.5	.80	.68	.42	.52	.67

 Table 13. Metric results for the three base classifiers with the default prediction probability threshold of 0.5

From the overall accuracy metric, one might think that the model does a good job in all three cases; however, the low recall values indicate that there is a high false negative rate, so that most of the minority class is not recognized. This is a typical problem for imbalanced classes, where none of the three models could be acceptable.

In relation to the f1-Score metric, only in the base Logistic Regression model does the indicator appear to be significantly lower, probably due to the disproportion between false positives and false negatives in the minority class.

Since the cost associated with a false positive is lower in this case than the cost associated with a false negative, recall should be optimized over precision.

Thus, Table 14 shows the results of the base classifier metrics after adjustment with the corresponding optimal prediction probability threshold.

Classifier	Optimal Threshold	ptimal Overall areshold Accuracy		Recall	f1-Score	ROC/AUC	
Logistic Regression baseline	.243	.74	.48	.65	.55	.70	
Random Forest baseline	.427	.78	.56	.55	.55	.70	
Neural Network baseline	.332	.80	.59	.61	.60	.81	

Table 14. Results of the metrics of the three base classifiers after adjustment with the corresponding optimal probability threshold

As can be seen, the values of the area under the curve (AUC) in the Logistic Regression and Neural Network classifiers have increased significantly relative to the previous case, although by itself this is not a useful metric to classify performance in the case of imbalanced data, it also needs the f1-Score [86].

In all three cases there is a significant increase in recall (decrease in false negatives) and a decrease in precision (increase in false positives), thus achieving a balance between both metrics, much more evident in the Random Forest and Neural Network classifiers than in Logistic Regression.

Table 15 shows the set of metrics obtained-ordered in decreasing order of recall-, for the case of the resampled and fitted models under optimal probability threshold conditions.

CLASS.	SMOTE	SMOTE_SVM	ADASYN	HYPERP.	OTHER(*)	Thresh (optimal)	tp	tn	fp	fn	Accuracy	Precision	Recall	f1-Score	ROC/AUC
NN		\checkmark				.512	621	1821	630	209	.74	.50	.75	.60	.84
			\checkmark			.604	594	1886	565	236	.76	.51	.72	.60	.84
	\checkmark					.585	559	1994	457	271	.78	.55	.67	.61	.84
LR		\checkmark				.454	551	1818	636	276	.72	.46	.67	.55	.70
	\checkmark					.472	531	1803	651	296	.71	.45	.64	.53	.68
					\checkmark	.490	523	1911	543	304	.74	.49	.63	.55	.70
RF			\checkmark	\checkmark		.571	507	2001	453	320	.76	.53	.61	.57	.71
				\checkmark		.555	496	2077	377	331	.78	.57	.60	.58	.72
LR			\checkmark			.518	491	1906	548	336	.73	.47	.59	.53	.68
RF	\checkmark			\checkmark		.591	476	2084	370	351	.78	.56	.58	.57	.71
		\checkmark		\checkmark		.601	457	2105	349	370	.78	.57	.55	.56	.70
		\checkmark				.577	440	2055	399	387	.76	.52	.53	.53	.68
	\checkmark					.626	410	2080	374	417	.76	.52	.50	.51	.67
					\checkmark	.669	411	2148	306	416	.78	.57	.50	.53	.68
			\checkmark			.658	393	2081	373	434	.75	.51	.48	.49	.66

 Table 15. Set of metrics for the resampled and adjusted models

The best models that minimize the presence of false negatives are:

- Neural Network with SMOTE SVM
- Logistic Regression with SMOTE SVM
- Random Forest with Hyperparameters

Although the latter is not the one that achieves maximum recall within the Random Forest group, this model was chosen because it has a better overall metric than the one that combines ADASYN and the hyperparameters.

Apart from this, a significant improvement in recall is observed in all cases, produced by incorporating individual hyperparameters, adjustments with probability thresholds, or combinations with resampling techniques in relation to the base model.

In other words, false negatives decrease in all cases with respect to the baseline model, implying that far fewer students are now predicted to finish but actually end up dropping out.

Notes: NN: Neural Network; LR: Logistic Regression; RF: Random Forest. The best false negative reduction models for each of the classifiers are highlighted in shading. (*) Other includes the implementation of a proprietary balancing algorithm (class_weight = 'balanced') for Logistic Regression and hybrid resampling (Oversampling/Undersampling) for Random Forest.

As can be seen, an increase in recall is always associated with a decrease in precision and vice versa. In this sense, precision decreases significantly in relation to the base model for all techniques, indicating that more students are predicted to drop out of school but then actually finish (false positives).

On the other hand, the fact that precision decreases, minimizes the chances of overfitting.

It can be seen that, in general, the best classifier is the neural network, especially with SMOTE_SVM resampling, with which a good recall percentage is achieved and with a threshold very similar to the default of 0.5 (Figure 7 and Table 16). This is corroborated by the f1-Score values and the percentage of 84% under the AUC curve, much higher than the rest of the models.



Fig. 7. Precision-Recall (left) and Precision-Recall vs. Threshold (right) curves for the neural network model with the SMOTE SVM resampling technique

Likewise, from the point of view of preserving the balance between false negatives and false positives, Random Forest with hyperparameters obtains a result very similar to that obtained by neural networks with data distribution alteration techniques, which confirms its suitability for the treatment of imbalanced data.

It is interesting to note the significant improvement of the Logistic Regression model with the incorporation of its own balancing algorithm, achieving a significant increase in recall in relation to the base model, practically with an optimum prediction probability threshold similar to that established by default.

In relation to the f1-Score metric, for the different classifiers, it can be observed that the values are in a very similar range in relation to the optimized models.

Finally, as can be seen, the addition of hyperparameters to the Random Forest classifier, either combined with resampling or without altering the data distribution, significantly improved the model.

3.5 Finding the consensus optimal threshold of predictive probability of college dropout

A representation of the set of components of the f1-Score. vs. Threshold vector for the mean prediction probabilities and subsequent ranking of the three selected models is illustrated in Figure 8.



As demonstrated, the maximum f1-Score provided a consensus optimal threshold among the three selected models of 0.463.

Fig. 8. Determination of the optimal consensus threshold, based on the maximum value of the f1-Score for the three selected models

Table 16 shows a comparison between the different optimal probability thresholds for the base models, including the consensus value.

Classifier	Threshold	Overall Accuracy	Precision	Recall	f1-Score	ROC/ AUC
Logistic Regression	.50	.77	.64	.24	.35	.59
baseline	.243	.74	.48	.65	.55	.70
	.463	.78	.63	.26	.37	.60
Random Forest	.50	.79	.60	.47	.53	.68
baseline	.427	.78	.56	.55	.55	.70
	.463	.78	.57	.51	.54	.69
Neural Network	.50	.80	.68	.42	.52	.67
baseline	.332	.80	.59	.61	.60	.81
	.463	.78	.60	.42	.49	.66

Table 16. Contrasting optimal prediction probability thresholds for the base models

As can be seen, the value of the consensus optimal threshold differs significantly from the optimal values found in the cases of the Logistic Regression and Neural Network base models. However, this value is very close to the optimal threshold of the base model of the Random Forest classifier. This shows that the optimal threshold fitting technique in this case is a very good approximation to reality for imbalanced data and, therefore, its direct application avoids the use of resampling techniques, with the consequent complexity, alteration of the data distribution and possible overfitting problems.

An example of this occurs in the neural network model with oversampling SMOTE_ SVM (Figure 9), where the image on the left shows an excellent fit with almost no overfitting in the base model, while in the image on the right, with the application of resampling, there is a perceptible, although not very significant, overfitting.



Fig. 9. Creation of overfitting when resampling a base model, in this case with SMOTE_SVM

4 Discussion

In this research article, the need to highlight the importance of considering predictive probability thresholds, in contrast to or in conjunction with the use of other more complex techniques, in a typical scenario of imbalanced data such as the case of late college dropout, was raised. In this sense, although some references have been found on the advantages of implementing this technique, it has not been treated with the required depth and rigor.

In relation to the variables, in this research only those related to the academic context were significant, especially those that had a temporal link with the development of learning, such as the duration of the subjects and the MFP, extensions granted, etc. Although no precedents have been found by authors referring to late dropout, it is coherent that this is the case in this context since other types of variables such as demographic, personal variables or grades [101] have a greater influence on early dropout. These results are supported by most of the educational data mining literature, for example, [102] identified aspects such as student background and age of entry for early dropout; however, [48] concluded that academic success was inferred from both first-year grade point average and the time it took to conclude the degree.

In reference to the imbalanced models of Logistic Regression, Random Forest, and Neural Network, an accuracy of 0.77, 0.79, and 0.80, respectively, was obtained for the default probability threshold of 0.5. This data, which apparently represents a good generalization of the three models, is not so if we look at the rest of the metrics. For example, in the case of Logistic Regression, a low recall value of 0.24 is obtained for the minority class and a high precision of 0.79 for the majority class, which indicates that we are dealing with a typical scenario of imbalanced data. In this context, [70], [100], [103] advise not to rely only on the accuracy value since a significant value can be obtained from this metric, and yet the model fails to recognize the minority class. Consequently, it is important to consider all metrics and establish relationships

between them and the model variables to ensure that a generalizable predictive model is obtained.

For the default threshold and imbalanced data, the best classifier was Random Forest with a recall of 0.47 and an f1-Score of 0.53. The worst performing model was Logistic Regression, with very low metrics of 0.24 and 0.35, for recall and f1-Score, respectively. These values confirm the high robustness of the Random Forest algorithm for imbalanced data as high performance is obtained compared to the rest, without having implemented additional improvement techniques, attributes, or algorithms [70], [104]. These results are supported by authors such as [43], [45] and [105], who consider the Random Forest classifier as one of the most used classifiers ahead of neural networks and logistic regression, besides being intuitive, powerful, and allowing reliable measurements of the variables; on the other hand, Vera et al. [48] found that it is superior to other classification techniques such as Support Vector Machine (SVM), Naive Bayes, or Decision Trees. In short, the Random Forest algorithm clearly wins over other types of classifiers in an imbalanced data scenario and with the default threshold of 0.5, which gives an idea of the ability of this technique to correctly classify all instances of the dataset.

In relation to the adjustment with the optimal probability thresholds of the models without resampling, values well below 0.5 are obtained and, therefore, very significant increases in recall in the cases of Logistic Regression and Neural Network, causing a decrease in precision that, in the case of the Neural Network, manages to reach practically a balance between both metrics. As for the Random Forest classifier, although the decrease in the threshold is much less significant, a good increase in recall is achieved, also achieving a balance with the precision. The robustness of the Random Forest model is therefore demonstrated once again by achieving a balance between false positive and false negative rates with a threshold of 0.427, close to the default value of 0.5. This result is corroborated by authors such as [44], [45], who consider it important to increase recall versus precision to decrease the high cost of the presence of false negatives. In this sense, an increase in recall means that institutions acquire greater efficiency in the probability of predicting abandonment, with repercussions on economic costs, public image, promotions, and government subsidies, among others.

Regarding the fit with the optimal probability thresholds of the models with resampling, in general, the different combinations managed to improve or, at least, maintain (except in some cases) the recall values of the models without resampling. The difference is that the thresholds obtained were between 0.454 and 0.669 ($\bar{x} = 0.56$, sd = 0.0649) for all classifiers, not too far from 0.5 on average. In this context, very significant recall increases were obtained for the Neural Network classifier, reaching a value of 0.75, with an optimal threshold of 0.512 and SMOTE_SVM as resampling technique. This metric, obtained with an optimal threshold very close to 0.5, is considered acceptable when reviewing the f1-Score value of 0.6 and the corresponding area under the curve (AUC) of 0.84, exceeding the value of 0.7 accepted by the research community [70]. These results are, in general, similar to those obtained by [71] with SMOTE-balanced data, with an AUC equal to 0.83, recall of 0.65 and f1-Score of 0.68 for the neural network, and AUC of 0.74, recall of 0.64, and f1-Score of 0.68 for the decision tree.

In order to establish a consensual optimal threshold of probability in the prediction of postgraduate university dropout in the UNEAT and UNINI-MX institutions,

the three best balanced models provided a value of $0.463 \in [0,1]$, less than 0.5, which allowed us to guarantee an increase in the recall metric in relation to the default threshold. This means that it is a reliable threshold because of the high cost of false negatives of the model versus false positives [86], [87], [93].

Contrasting the threshold of the consensus model (0.463) with the thresholds of the base models (without resampling), we matched this threshold to that of the Random Forest classifier (0.427), obtaining very similar metrics. This indicates that a base model Random Forest without resampling, fitted with an optimal threshold, provides a good generalization of the model without the need to introduce noise or to resort to data distribution alteration techniques, which could cause overfitting problems.

5 Conclusions

The work carried out in this research paper enabled a series of relevant conclusions to be drawn, in line with the general objective, on predicting late dropouts from postgraduate distance learning university studies in two educational institutions in the Ibero-American region.

A review of the literature on college dropouts confirmed a majority focus on undergraduate or graduate studies in the face-to-face modality. Only in recent years has there been a growing trend of scientific production on this subject in distance education, albeit always referring to the initial stages of the program where a higher number of dropouts is seen.

On the other hand, the large-scale data generation associated with the academic and administrative processes of educational institutions has led to the obsolescence of analog models and the search for new machine learning tools to complement traditional statistics.

Among these tools, the optimal probability threshold adjustment technique in an unbalanced data scenario, despite its effectiveness, has historically been undervalued against other data resampling methods for unbalanced classes.

The purpose of this paper within this framework, which initiated the research question, was to reduce the gap between the analogical models of face-to-face education and the eLearning context when using machine learning tools for decision making by applying the optimal probability adjustment technique to predict late dropout from graduate university studies, either in isolation or in combination with other techniques, attributes, and algorithms.

The methodology employed provided an affirmative answer by comparing similar metrics between a complex consensus model (threshold of 0.463) and the Random Forests model. Indeed, adjusting the optimal probability thresholds of the base classifiers demonstrated the robustness of this model by achieving a balance between accuracy (0.56) and recall (0.55) with a threshold of 0.427, close to the default value of 0.5. This meant that a base Random Forests model, fitted with an optimal threshold, provided sound results in generalization without the need to resort to data distribution alteration techniques, which could introduce noise into the model and cause overfitting problems. In this sense, the Random Forests classifier proved to be the most robust for unbalanced data and a default threshold of 0.5, with a recall of 0.47 and an f1-Score of 0.53.

Regarding the first research sub-question, the significant variables referred exclusively to the academic setting and not to other social and demographic aspects of the student, whose influence was greater in early dropout. Variables that had an explicit temporal component, such as the duration of the subjects, the duration of the MFP and the extensions, were those that seemed to have the most importance or weight when differentiating between classes.

If the institutional purpose is to deploy preventive strategies aimed at reaching a greater number of students at potential risk of dropping out, sensitivity or recall should be prioritized as an indicator. This ties in with the second research sub-question, as the increase in the recall metric alone predicts far fewer students who will finish, but who actually end up dropping out (false negatives).

In this regard, the top three balanced models that prioritized the recall were: Neural Network with SMOTE_SVM (0.75), Logistic Regression with SMOTE_SVM (0.67) and, being overall better, Random Forests with Hyperparameters (0.6), providing a threshold value of 0.463 by consensus.

In relation to the third research sub-question, the accuracy metric by itself is not a reliable indicator in unbalanced data scenarios. The results obtained of 0.77, 0.79 and 0.80 for Logistic Regression, Random Forests, and Neural Network respectively, and for a default probability threshold of 0.5, do not represent a good approximation of the three models when observing other metrics such as the low value of recall or the f1-Score.

The different tests carried out to answer the fourth research sub-question showed that when adjusting the optimal probability thresholds of the resampled models, thresholds between 0.454 and 0.669 were obtained ($\bar{x} = 0.56$, sd = 0.0649), with an mean not very far from 0.5, but enough to reach a good recall value of 0.75 (threshold of 0.512) for the Neural Network classifier with SMOTE SVM as the resampling technique.

Lastly, in relation to the values of the overall accuracy metric in the resampled and adjusted models, a narrow range of variation-between 0.71 and 0.78- was observed, meaning that the different machine learning techniques that were used achieved similar results in categorical prediction tasks (classification) when processing data corresponding to the studied variables to predict dropout and study completion.

In summary, the results of this research paper, in accordance with the objective and established research questions, provide a new tool for predicting the late-stage dropout of students pursuing graduate studies online, thus providing an original contribution to the landscape of university studies.

6 Recommendations

Some of the recommendations that could be made in this research work are: increase the population for sampling; consider other types of variables, such as the grades obtained in the subject evaluation phase or the number and quality of the messages exchanged with the MFP advisor; expand the minority class through data collection; search for the best hyperparameters that optimize the different models and, finally, incorporate Application Programming Interfaces (API's) such as Scikeras or pipelines, for greater agility and structuring of the algorithms in Python 3.10.

7 Declarations

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